

Boil Order Guidelines for Residential Water Use

During a boil water order, residential users of affected public water supplies should take the following measures to protect themselves from consuming potentially contaminated water:

- Bottled water should be used for drinking, cooking, washing fresh fruits/vegetables, handwashing and tooth brushing. **Residents should, however, use soap and warm tap water for hand washing after using the restroom, followed by a hand sanitizer.**
- If bottled water is not available, the affected tap water should be boiled for THREE MINUTES and then used.
- The affected water may be used for dishwashing if a dishwashing machine is used. If dishes are hand washed, boiled or bottled water should be used. The affected tap water may be used if the clean dishes are immersed for at least one minute in a sink of water to which one full tablespoon of regular household bleach has been added.
- The affected tap water may be used for bathing and/or showering.
- The affected water may be used for household cleaning.

NOTE: If the tap water is cloudy and/or contains particles, bottled water should be used.

After the "boil water" order is lifted or water service resumes, follow these precautions:

- Flush the building water lines until there is a noticeable temperature change and clean faucet screens.
- Purge all water-using fixtures and appliances of standing water and ice such as refrigerator ice makers or coffee makers.

If you have any questions or concerns, please call (847) 377-8020.