



ZION FIRE AND RESCUE DEPARTMENT

2017 Annual Report

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CITY OF ZION

City Clerk—Sheryl Spooner

Fire & Police Commission

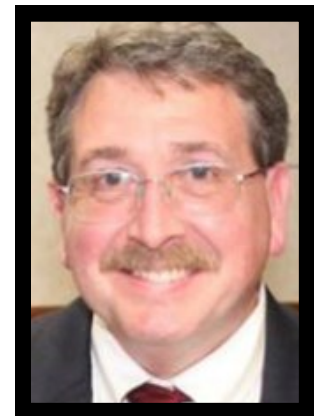
Debbie Lewis
John Idleburg
Shawn White



Mayor
Al Hill



Commissioner
Lloyd DeTienne



Commissioner
Christopher Fischer



Commissioner
Mike McDowell



Commissioner
Billy McKinney

MISSION STATEMENT

It shall be the function of the Fire and Rescue Department and the duty personnel thereof to prevent and extinguish accidental or destructive fires occurring in the City, to provide emergency medical treatment to those persons in need in the City, to transport such persons, when necessary, to a hospital, and to enforce all ordinances relating to fire hazards.

VISION STATEMENT

We, as the ZFRD, are motivated to become the model of professional and efficient delivery of fire, emergency medical care, and other related services for the City of Zion, its visitors, and other fire service agencies. We strive to be a dynamic organization by continuing to improve through innovation, education, and teamwork to exceed the expectations of our customers and make Zion the place to live and visit.

CORE VALUES

Integrity – We will hold ourselves to the highest degree of honesty, moral character, and trust to maintain the confidence among those we serve and interact and will accept the responsibility for our decisions and actions.

Service – We will deliver service with respect while maintaining the highest professional standards at all times among those we serve and interact.

Reliable – We will be committed to being proficient and effective in seeking out methods and resources to meet or exceed the expectations among those we serve and interact.

From the desk of the Fire Chief...

Another year has passed and I am once again privileged to present with great pride our Annual Report for the calendar year 2017. As you page through this report, realize that it only identifies a portion of the activities and achievements that reflect the dedication and professionalism of the personnel that make up the Zion Fire and Rescue Department. The 31 members of our department show up to work each day with a mission to provide the highest level of service possible to the residents, visitors, employees and businesses within the City of Zion and our surrounding communities. We responded to 4,313 incidents in 2017, which was a decrease of 29 calls from 2016. We were ranked the 8th busiest department out of 33 fire departments in Lake County. Members typically participate in training, fire inspections, public education, and other non-incident activities, when they are not responding to an emergency. As the Fire Chief, I can easily say that our success is a testament to the professionalism and dedication of each member of the department.

Even with our budget's fiscal restraints, through cooperation with the elected officials and key city personnel, we were able to achieve several budgetary and operational goals this year. Staff assisted with and applied for the 2016 FEMA Staffing for Adequate Fire and Emergency Response (SAFER) grant to cover the salaries and benefits needed to hire three personnel. In July of 2017 we were awarded the grant in the amount of \$483,960 and in October we were able to hire three new firefighter/paramedics to help us move closer to our staffing goals. Additionally, this allowed us to return to our daily staffing of a minimum of seven personnel on duty each day which had been reduced to six the previous year. In November we replaced our 2004 Ford Explorer utilized by our Deputy Chief with a 2017 Ford Explorer purchased through State bid. Also approved was the purchase of a 2017 engine to replace our 1992 engine and the purchase of a 2018 ambulance to replace our 2004 ambulance, both of which should be delivered around late Spring/early Summer of 2018.

Various forms of consolidation and cost-saving measures were looked at in 2017. We continued to work with the Beach Park Fire Department on a functional consolidation plan. Multiple changes and additions were put into place to improve the efficiency of services provided through our operations. As we continue to work together over the years, both departments should also begin to see savings in their respective budgets from future changes. On July 11, 2017, based on Illinois State Statute, we closed our dispatch center and consolidated it with the Village of Gurnee. All 911 and non-emergency dispatching for the City of Zion is now handled through the Village of Gurnee. All members of the Zion Fire and Rescue Department will continue to look at ways to help the budget by reducing costs while maintaining services as we move forward in 2018. Much of our success comes from the great relationship and partnership between our labor and management, working as one cohesive group to meet the needs of the City of Zion.

It is my honor and privilege to serve the City of Zion as Fire Chief. On behalf of the members of the Zion Fire and Rescue Department, I extend my gratitude to Mayor Al Hill, Commissioner Lloyd DeTienne, Commissioner Billy McKinney, Commissioner Mike McDowell, and Commissioner Christopher Fischer for their support and service to the City. I know firsthand the time and effort that is put into the City to make sure it is a great place to live and work. Despite the conditions faced, they have never lost focus on the need to provide public safety services for the City of Zion.

If you have any questions regarding the Zion Fire and Rescue Department, please do not hesitate to contact me via e-mail at johnl@zion.il.us or you can call me at (847) 746-4042. Please visit our section on the City of Zion web page or look us up and "Like" us on Facebook at "Zion Fire-Rescue Department". We welcome visitors who wish to learn more about the fire department and the services we provide. Feel free to stop by and see us sometime!

Sincerely,





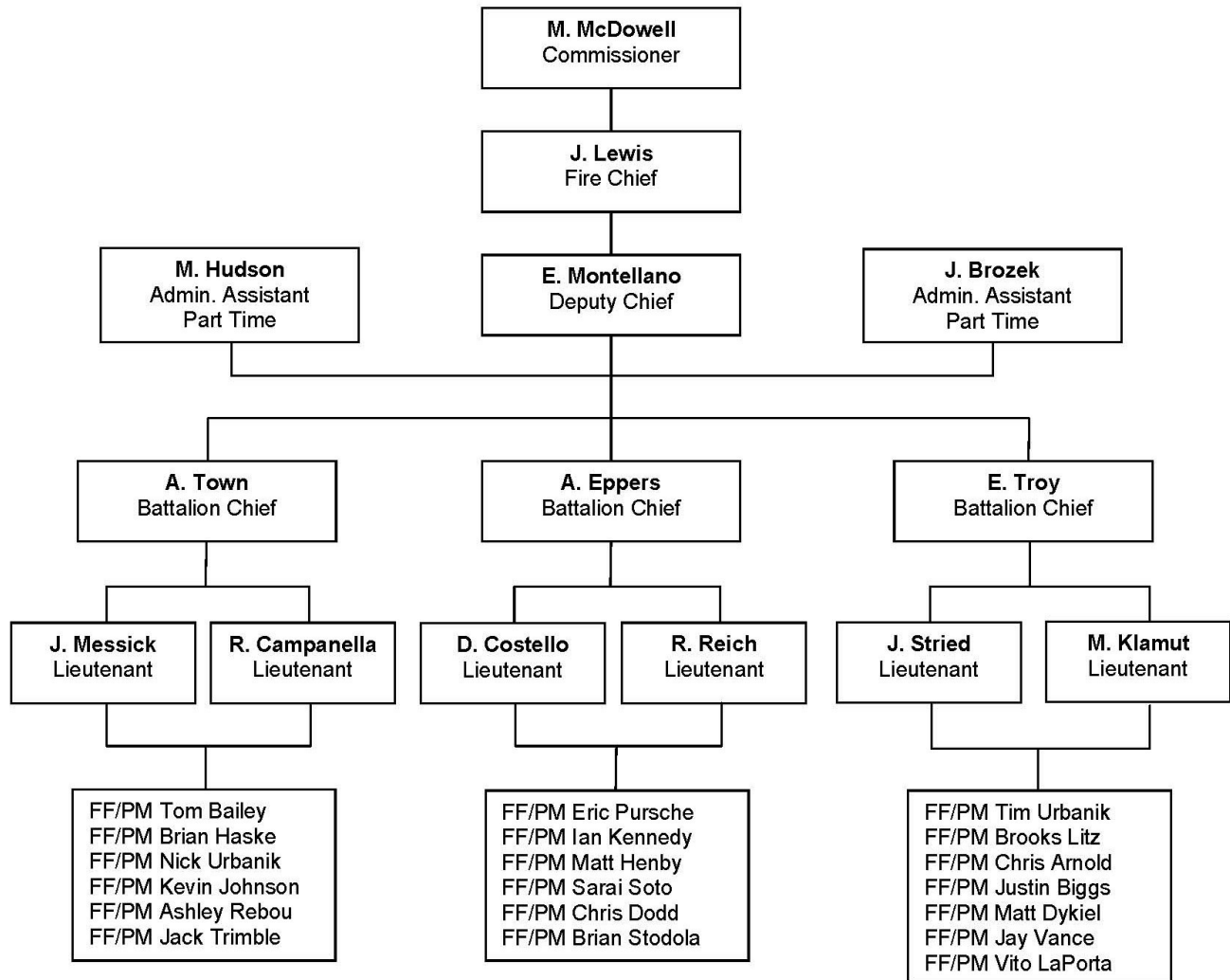
"Historic Past - Dynamic Future"

City of Zion
FIRE & RESCUE DEPARTMENT
1303 27TH STREET
ZION, ILLINOIS 60099
(847) 746-4040
(847) 746-4035 "FAX"



JOHN LEWIS
CHIEF

Organizational Chart



Administration



John Lewis
Fire Chief



Eric Montellano
Deputy Fire Chief



Mary Hudson
Administrative Assistant



Jen Brozek
Administrative Assistant

Black Shift



**Al Town
Battalion Chief**



**Jason Messick
Lieutenant**



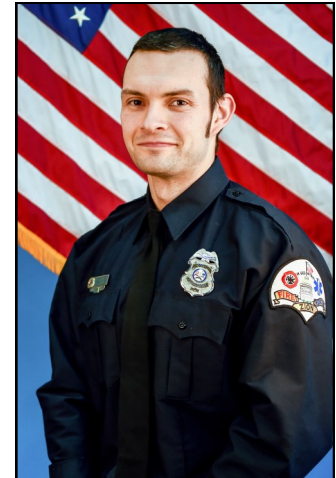
**Rocky Campanella
Lieutenant**



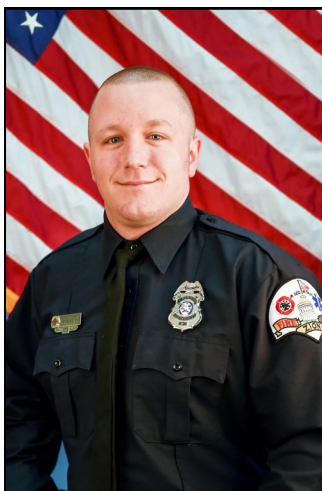
FF/PM Tom Bailey



FF/PM Brian Haske



FF/PM Nick Urbanik



FF/PM Kevin Johnson



FF/PM Ashley Rebou



FF/PM Jack Trimble

Red Shift



**Al Eppers
Battalion Chief**



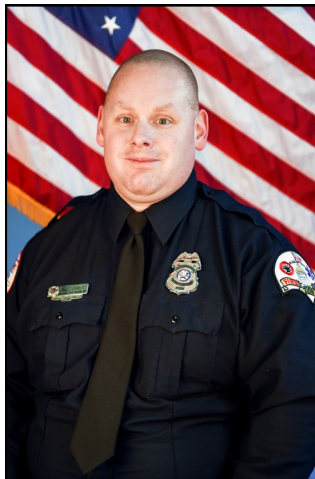
**Rick Reich
Lieutenant**



**Dane Costello
Lieutenant**



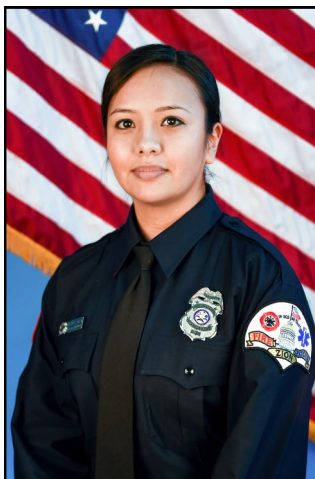
FF/PM Eric Pursche



FF/PM Ian Kennedy



FF/PM Matt Henby



FF/PM Sarai Soto



FF/PM Chris Dodd



FF/PM Brian Stodola

Gold Shift



Eric Troy
Battalion Chief



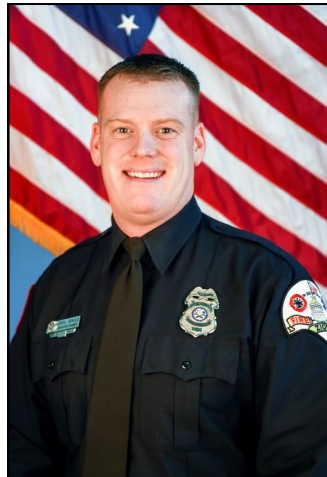
Justin Stried
Lieutenant



Mark Klamut
Lieutenant



FF/PM Tim Urbanik



FF/PM Chris Arnold



FF/PM Justin Biggs



FF/PM Jay Vance



FF/PM Matt Dykiel



FF/PM Vito LaPorta

New Hires



FF/PM Chris Dodd
Jan. 2017



FF/PM Vito LaPorta
Oct. 2017



FF/PM Jack Trimble
Oct. 2017



FF/PM Brian Stodola
Oct. 2017

Retired



Brooks Litz
Sept. 2017

Station One Apparatus



Station Two Apparatus



The inspection, testing, preventive maintenance, replacement schedule and emergency repair of all apparatus fall under the guidance of Lieutenant Rocky Campanella. It is critical that all of our apparatus are ready and reliable to respond to emergency incidents. Maintenance is a combination of in-house daily checks as well as preventive maintenance and repairs conducted by the City of Zion Public Works fleet maintenance division. Typically the life expectancy of our apparatus is shown below. The determining factor for replacement is based on actual use and reliability. The City budget also plays a large role in the replacement schedule based on the cost replacement. Listed next to the lifespan is the average replacement cost for Zion apparatus at today's market. Exact costs are based on options and customization by individual fire departments.

<u>Apparatus Type</u>	<u>Years of Service</u>	<u>Replacement Cost</u>
Ambulance:	5 years frontline, 5 years in reserve	\$230,000
Ladder Truck:	15 years frontline, 5 years reserve	\$1.5 million
Engines:	12 years frontline, 8 years in reserve	\$500,000

2016 Lake County Call Volume

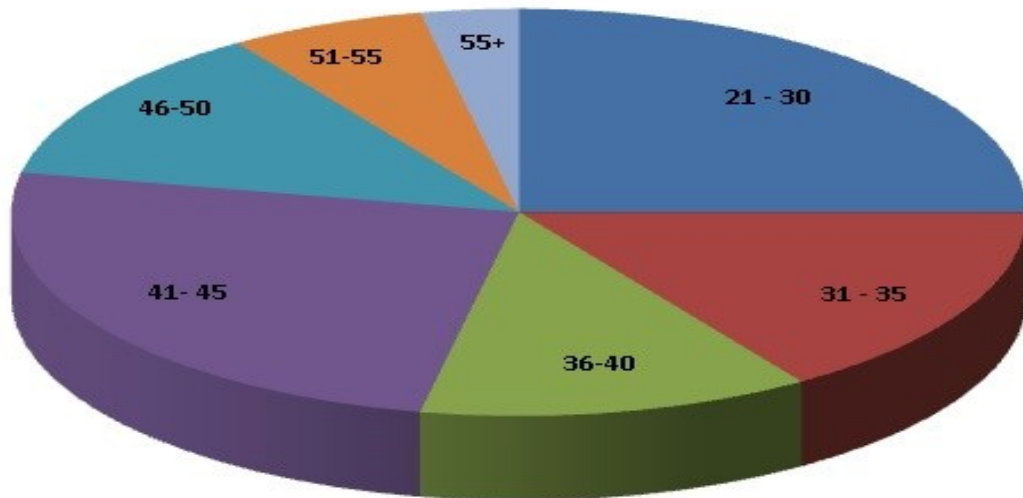


Lake County, IL Fire Departments / Districts Call Volume Summary

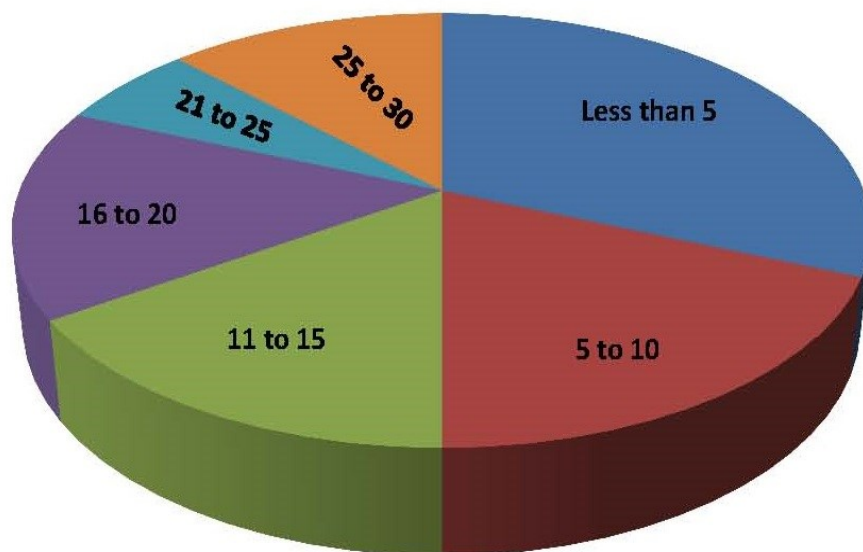
#	Agency	2017	2016	+/- 17 / 16	% (17 / 16)
1	Abbott / AbbVie	1029	616	413	67%
2	Antioch	3,182	2,879	303	11%
3	Barrington	1,826	1,886	-60	-3%
4	Barrington-Countryside	1,983	1,928	55	3%
5	Beach Park	1,497	1,484	13	1%
6	Buffalo Grove	4,757	4,748	9	0%
7	Cary	1,981	1,839	142	8%
8	Countryside	4,809	4,908	-99	-2%
9	Deerfield-Bannockburn	3,055	2,766	289	10%
10	Fox Lake	3,722	3,667	55	1%
11	Fox River Grove	708	654	54	8%
12	Grayslake	4,266	3,997	269	7%
13	Great Lakes	3,681	3,120	561	18%
14	Gurnee	6,230	6,220	10	0%
15	Highland Park	5,450	5,177	273	5%
16	Highwood	-	336	-336	-100%
17	Knollwood	748	566	182	32%
18	Lake Bluff	726	635	91	14%
19	Lake Forest	3,369	3,308	61	2%
20	Lake Villa	3,002	2,791	211	8%
21	Lake Zurich	3,975	3,771	204	5%
22	Libertyville	4,312	4,276	36	1%
23	Lincolnshire-Riverwoods	3,482	3,382	100	3%
24	Long Grove	1,539	1,477	62	4%
25	Mundelein	3,294	3,177	117	4%
26	Newport Township	1,211	1,164	47	4%
27	North Chicago	2,963	2,833	130	5%
28	Round Lake	4,921	4,569	352	8%
29	Wauconda	4,012	4,109	-97	-2%
30	Waukegan	11,236	11,087	149	1%
31	Wheeling	4,686	4,629	57	1%
32	Winthrop Harbor	1,075	931	144	15%
33	Zion Fire	4,313	4,342	-29	-1%
TOTAL CALLS		107,040	103,272	3,768	4%

Personnel Statistics

Full Time Age Range

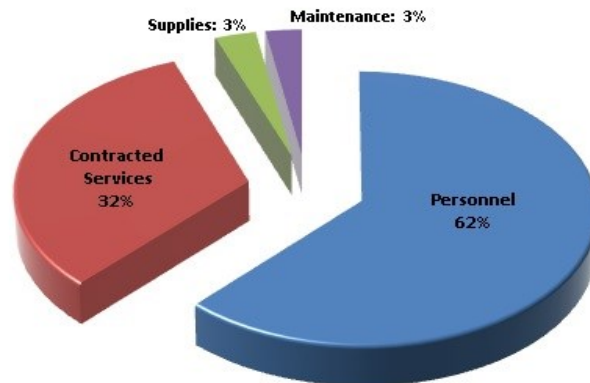


Personnel Years of Service

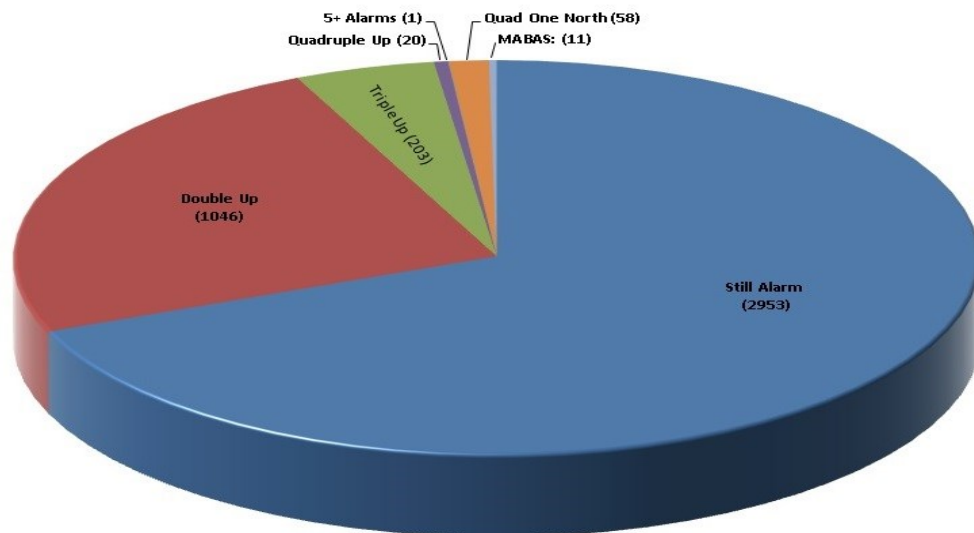


Department Statistics

FY18 Fire Department Budget May 1, 2017 - April 30, 2018 \$3,892,907



Type of Alarm Summary

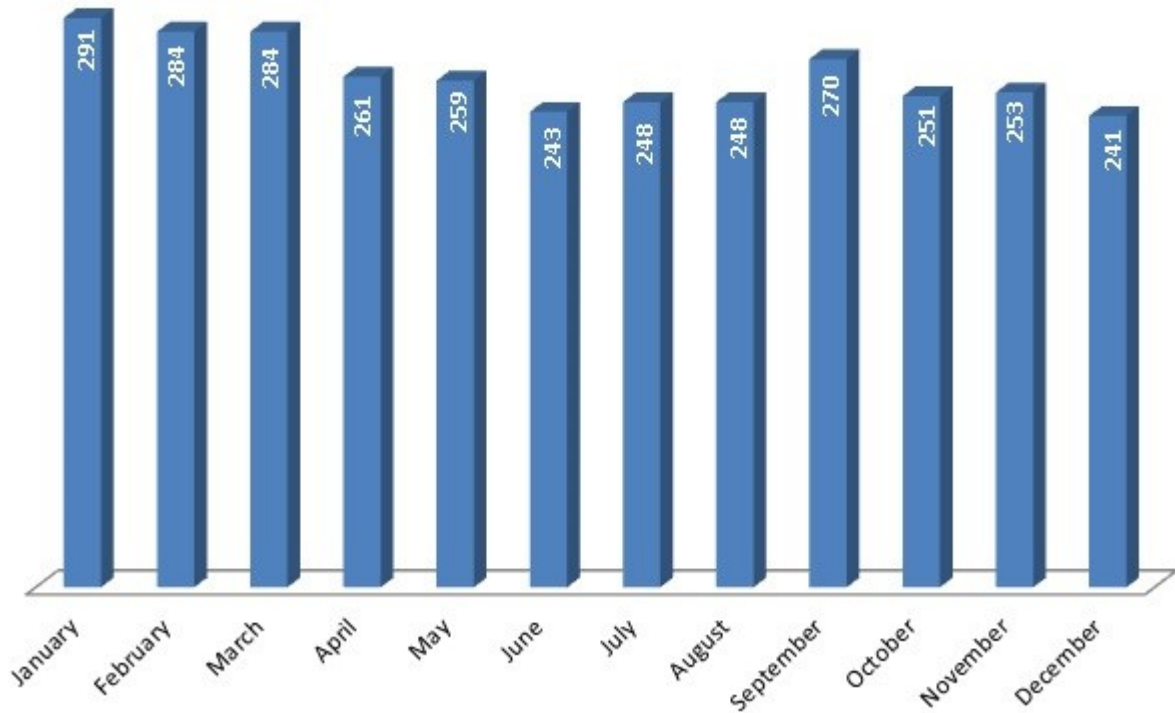


DEFINITION OF ALARM TYPES:

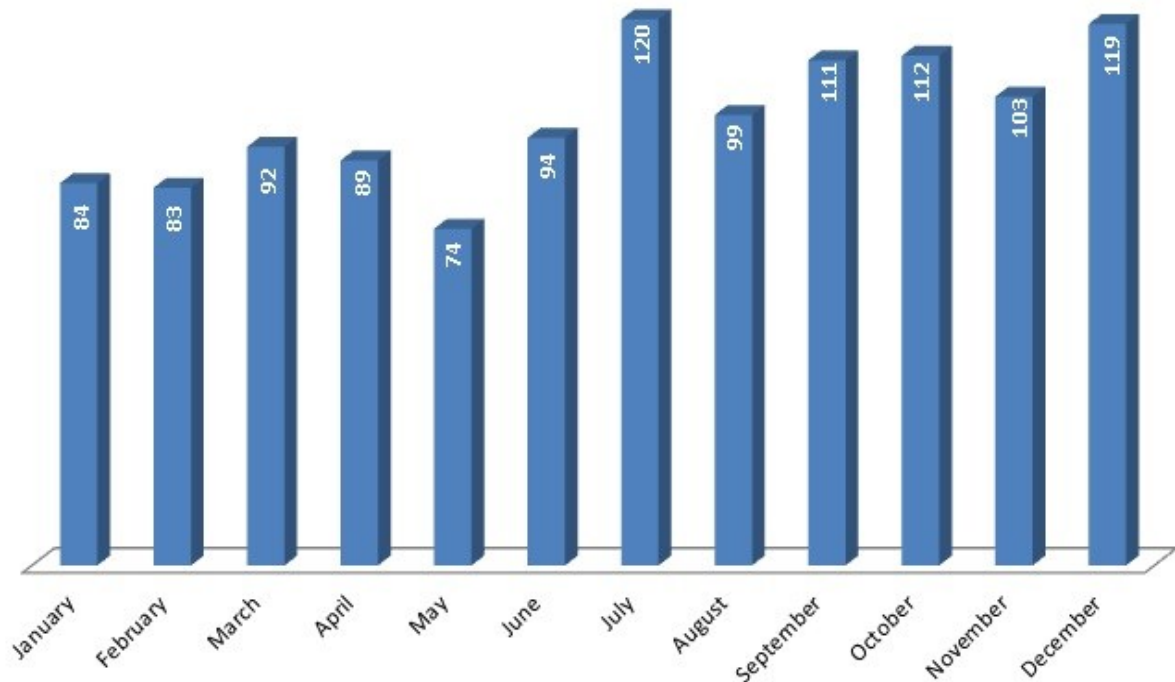
- STILL ALARM: One call
- DOUBLE UP: Two calls simultaneously
- TRIPLE UP: Three calls simultaneously
- QUADRUPLE: Four calls simultaneously
- 5+: Five or more calls simultaneously
- Q1N: Beach Park, Newport, Pleasant Prairie, Winthrop Harbor, and Zion respond simultaneously to a structure fire
- MABAS: Mutual Aid Box Alarm System response

Response Statistics

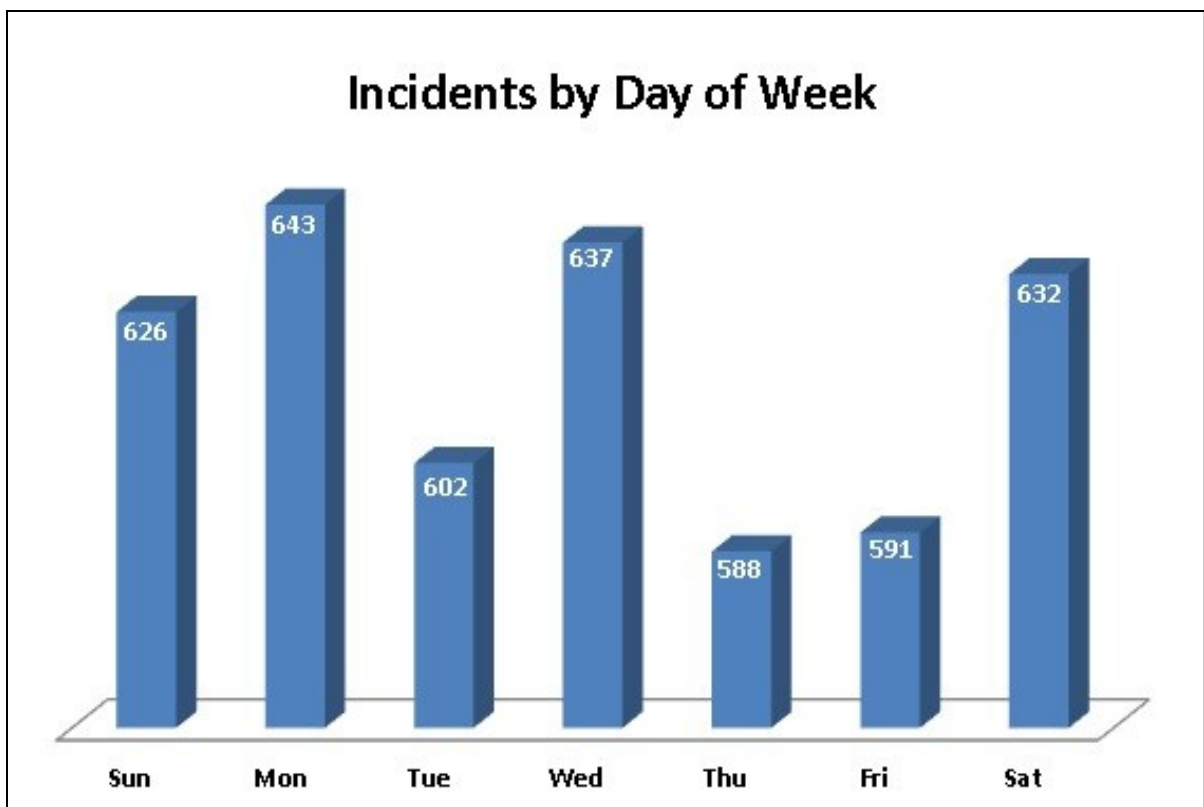
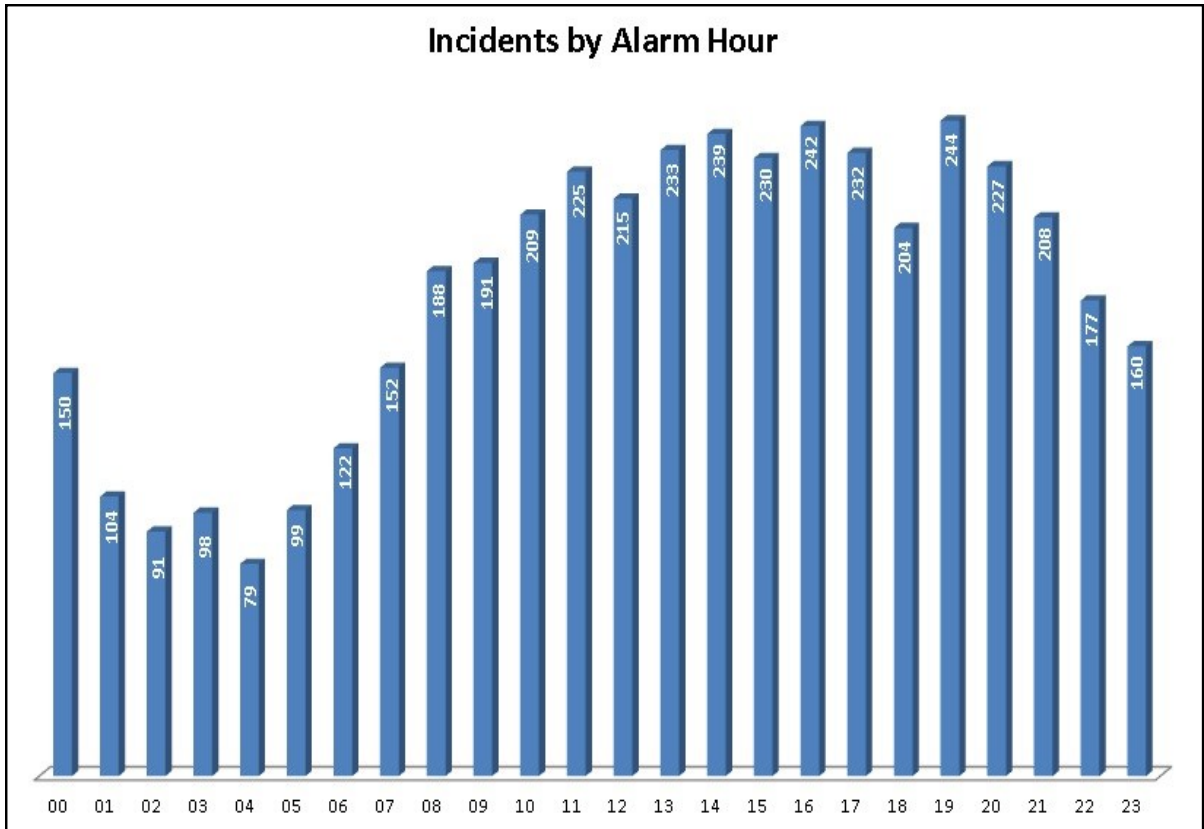
EMS Incidents by Month



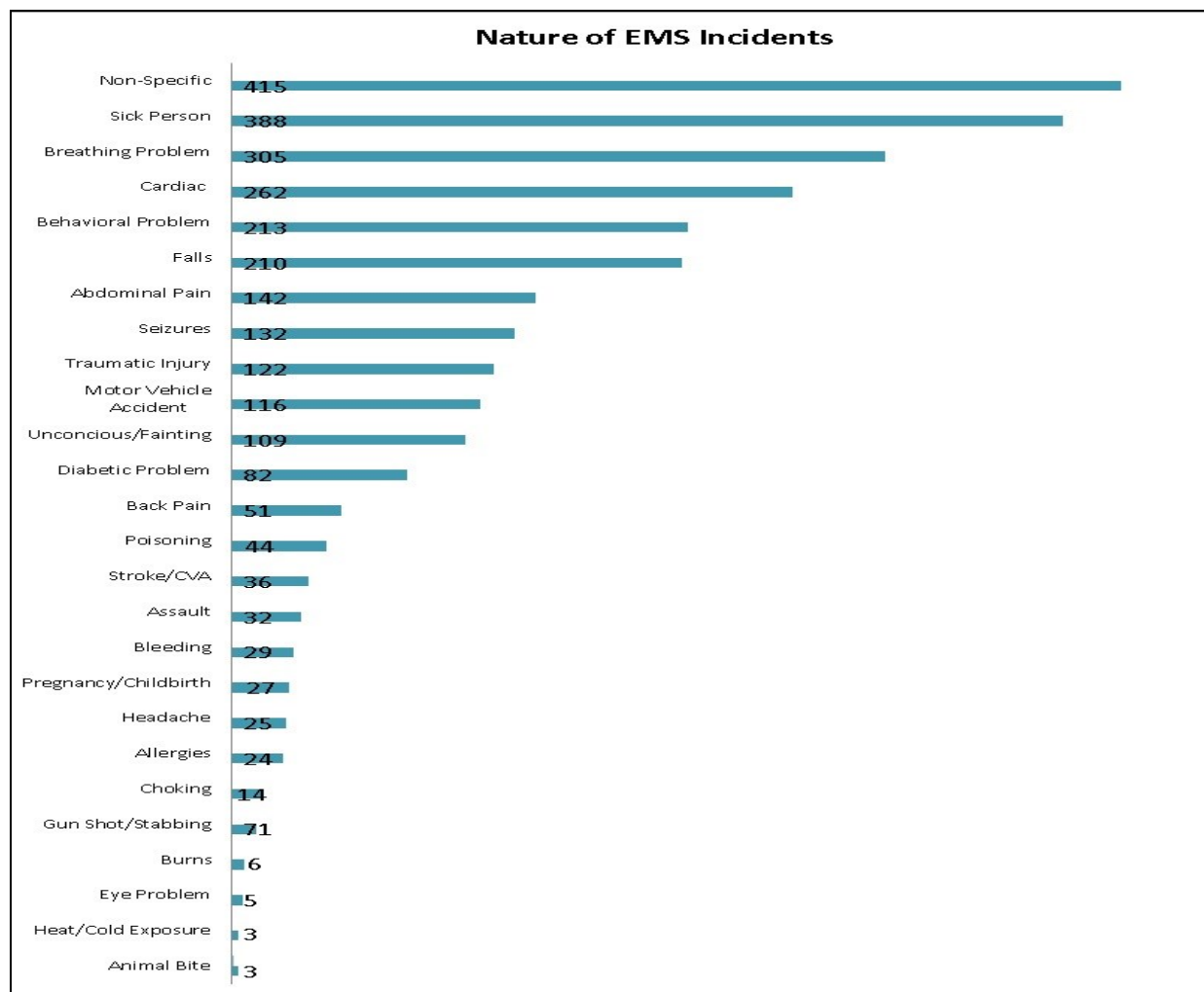
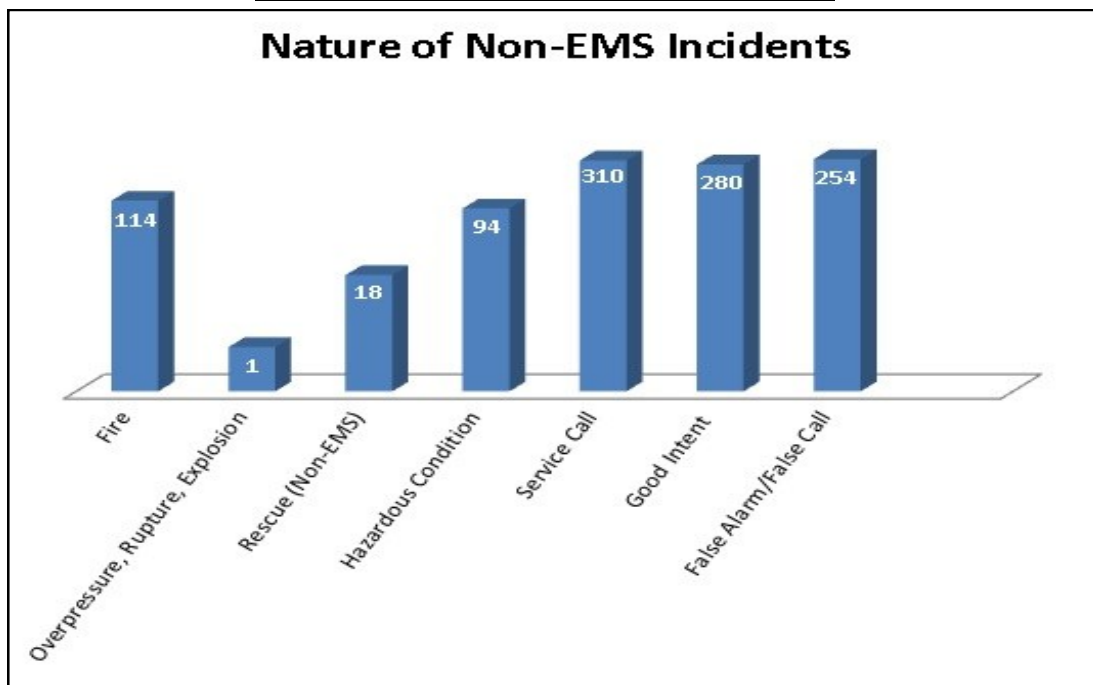
Fire Incidents by Month



Response Statistics

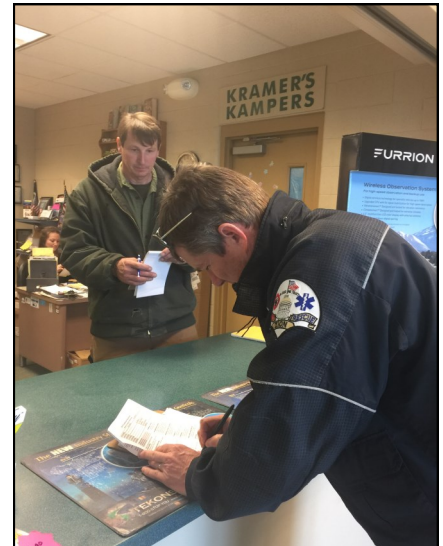
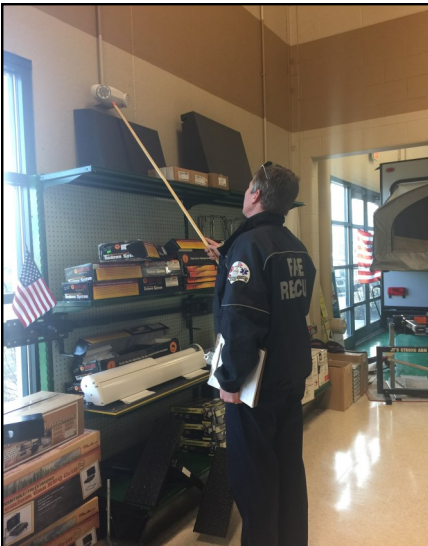
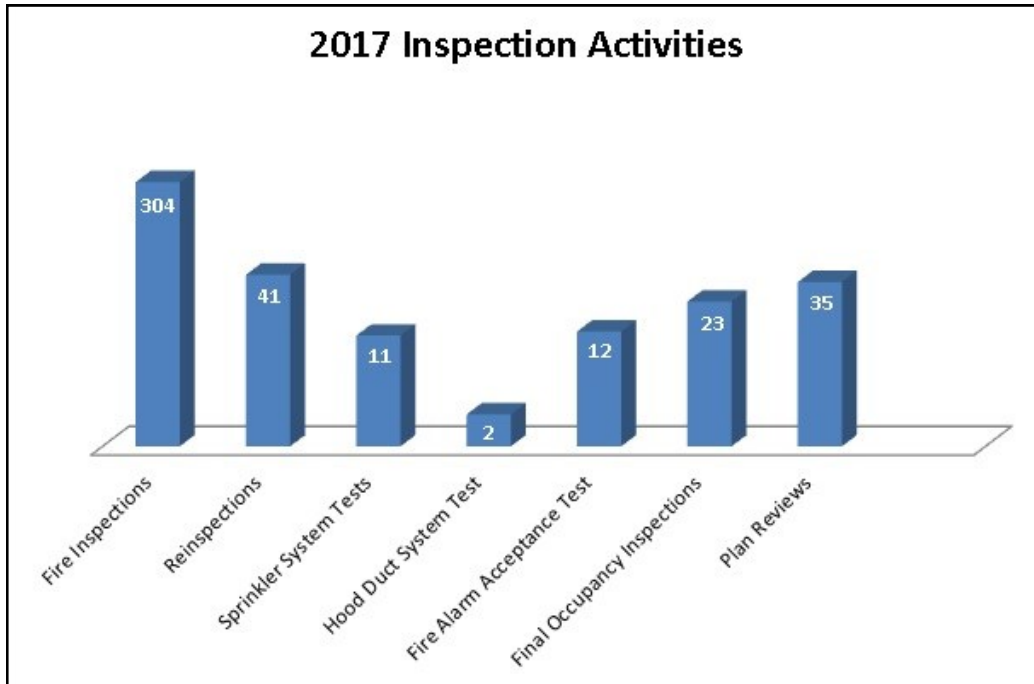


Nature of Incidents



Fire Prevention Bureau

Fire prevention services are provided to the residents and visitors of Zion through the Fire Prevention Bureau overseen by the Fire Chief, who also serves as the Fire Marshal. The shift commanders are responsible for conducting the majority of the daily inspections with shift personnel assisting as needed. Nearly everyone who lives in, works in, or visits Zion is positively impacted by the bureau's services. There are approximately 500 businesses, excluding residential occupancies, that we attempt to inspect each year. The Zion Building Department, under the Rental Inspection Program, is now responsible for the inspection of multi-family residential buildings with greater than 3 units. Additionally, the Bureau is responsible for inspections on all new construction, for certificates of occupancy, plan reviews, fire systems testing as well as general code compliance.



Fire Training/EMS Training



Fire Training must conform to requirements of the following agencies:

- ZFRD/City of Zion
- Illinois Department of Labor
- Insurance Services Office
- Occupational Health & Safety Agency
- Office of the State Fire Marshal

ZFRD staff participated in approximately 325 fire and EMS training sessions in 2017 accounting for a total of 2,991 staff training hours.

Staff attend approximately 8 in-house training sessions monthly led by shift trainers as well as at least one individually assigned on-line training session. Training can be video, classroom, hands-on, or combination and is coordinated by our training officer, Battalion Chief Alan Eppers. He is responsible for planning, outlining, scheduling, administering, and evaluating all classes.

Each staff member must attend a minimum of 30 hours of EMS continuing education annually to remain certified as a paramedic. Continuing Education consists of in-house training and outside instruction from the North Lake County EMS System at Vista Health. As in our fire training, our EMS training can be video, classroom, hands-on, or a combination and is coordinated by our medical officer, Lieutenant Jason Messick. As the medical officer, Lt. Messick is responsible for all aspects of our EMS program including training, coordination with the North Lake County EMS System, quality assurance and service delivery.

Public Education



Our Public Education program is coordinated by Lt. Mark Klamut. The goal of our public education program is to reach out to the community and promote safety methods related to fire and rescue services. Many of the programs we deliver or assist with include but are not limited to:

- Fire safety talks for every Kindergarten through fourth grade student in Zion Schools
- Open House
- Station tours
- Career fairs
- Health fairs
- Lake County Fire Expo
- Blood drives
- Block parties
- Community CPR classes
- Fire extinguisher training
- Internships with the Lake County High School Technology Campus



Find us on
Facebook at Zion Fire-Rescue Department

Website: www.cityofzion.com/fire-rescue-department

CPR Program

Why is early CPR and Defibrillation so important?



- Nationally less than 7% now survive
- Time to CPR and defibrillation is critical.
- If even 20% survive, 50,000 lives could be saved each year
- More people can survive.

We urge everyone to take a CPR class. You will never know when your ability to perform CPR might save the life of a family member, friend, coworker or even a complete stranger. It is now easier than ever to learn CPR. The American Heart Association now provides internet based classes in Heartsaver CPR for the general public. You can access the American Heart Association courses at www.onlineaha.org.

After completing the eLearning course that best fits your needs, please call the Zion Fire and Rescue Department to schedule the appropriate skills test. The skills test will take approximately one (1) hour. The skills testing will cost \$35 and once completed successfully, we will process the paperwork for you to obtain your CPR card.

**To schedule a skills test, please call
(847) 746-4038 during business hours.**



Frequently Asked Questions

Have you ever wanted to ask.....

Why does a fire truck come when you call for an ambulance?

Every shift member of the Zion Fire and Rescue Department is also cross-trained as a paramedic. There has been much advancement in the field of pre-hospital medicine over the years and paramedics can now perform many additional life saving techniques than in earlier years. On critical calls, an engine will accompany the ambulance to provide an additional two paramedics to assist with patient care allowing the paramedics to deliver effective care more rapidly. Additionally, the layout of many homes may require additional staff to safely remove the patient by navigating around furniture or up and down stairs. Some responses may require a third paramedic to transport a patient to the hospital and the initial response of an engine with the ambulance eliminates critical time waiting for additional help to arrive to drive the ambulance to the hospital.

What is the difference between a fire truck and a fire engine?

Although most people consider the vehicle we respond on as "fire trucks", there is actually a difference between each. A fire truck, also known as a ladder or aerial truck, carries multiple ground ladders of varying length and purpose and is usually used to reach upper floors of buildings. You will usually find a hydraulic ladder attached to the top of the truck which can typically reach any where from 65 to 105 feet. A truck typically carries rescue equipment for forcible entry, numerous power tools such as chain saws, ventilation fans, and lighting equipment.

A fire engine, also known as a fire pumper, carries thousands of feet of fire hose, nozzles, hose couplings and other equipment. It also carries up to 750 gallons of water in a tank for a quick attack on a fire which is critical to fire control until they can establish a dedicated water supply from a fire hydrant. It can also carry various tools, fans, and equipment that may be used on various incidents.

Why do you leave fire apparatus idling when they are parked outside?

The fire engines and ambulances carry a wide array of very important equipment that we use to treat patients, fight fires and communicate with each other. Many of these items, especially the medications and medical devices we carry, would be subject to damage in certain temperature extremes. In the summer it is necessary to keep these items cool and in the winter it is necessary to keep them warm to ensure that the electronic equipment will operate properly and the medications are not affected by dramatic temperature changes. In addition, a large number of items on the fire engines and ambulances require a constant charge to guarantee optimal and prolonged use. This includes but is not limited to suction units for clearing a patient's airway, thermal imaging cameras for seeing through smoke, portable radios for communication, spare batteries for cutting tools, on-board dispatch computers and flashlights for rescue operations. If the engines and ambulances are shut down completely for lengthy periods of time, without an outside power source, there is a slight possibility of them not starting again when needed. We do try to shut them down whenever the amount of time and temperature conditions will allow but these instances are less common than not and occur on a case-by-case basis. Manually shutting down each and every piece of equipment that causes a drain on the system is simply not possible. When the emergency vehicles are in the station they are always plugged into a power source to keep the equipment and batteries charged, but when the vehicles are out of the station they need to rely on the power generated by allowing the vehicles to idle or run when parked.

What should I do when I see or hear an emergency vehicle coming towards me when I'm driving?

When it is safe to do so, you should pull over to the right and stop until all emergency vehicles have safely passed. If you cannot safely maneuver to the right, simply stop and stay stopped so the vehicles can go around you safely.

Frequently Asked Questions

Why do we block traffic lanes at accidents?

Flashing lights and activities easily distract drivers which is dangerous for personnel working accident scenes or near roadways. In order to maintain the safety of our personnel and the patients, we block traffic lanes with our apparatus. Blocking extra lanes keep our personnel safe when they go back to the apparatus to get more equipment and help protect the victim we are trying to stabilize. Scott's Law, 625 ILCS 5/11- 907(c), mandates that when motorists are approaching a stationary authorized emergency vehicle, and the authorized emergency vehicle is giving a signal by displaying alternately flashing red, red and white, blue, or red and blue lights or amber or yellow warning lights, a person who drives an approaching vehicle shall reduce the speed of your vehicle, yield the right-of-way by changing lanes away from an authorized emergency vehicle and proceed with due regard to safety and traffic conditions.

Why do firefighters work 24-hour shifts?

The 24-hour shift is a typical fire service shift. Although you can find varying schedules, most will revolve around a 24-hour on-duty cycle. This is closely related to the nature of our work and was developed for consistency among personnel and the tasks we perform. The traditional 8 hour work day would require more personnel to be on-duty to cover the three shifts. Our firefighters work a 53 hour work week which is averaged among the 24-hour on duty and 48 hour off duty schedule. This type of schedule is the most cost-effective work schedule to provide fire protection and is the most common.

What is a typical work day for the Zion Fire and Rescue Department?

Personnel that work the 24-hour shift report to their assigned station by 7:00 am and will remain on duty until 7:00 am the next day. Administrative personnel work an 8 hour day, typically 8:00 am-5:00 pm, but their start and end times may vary depending on their daily schedule. The day typically starts with a morning "pass-down" where off going and oncoming shift personnel discuss items that need to be attended to. During the next couple of hours personnel conduct their daily fitness stretching, check out all of the apparatus and equipment to make sure everything is in proper working order and clean; perform house chores such as mopping floors, cleaning bathrooms and living quarters, vacuuming carpets, making any necessary minor repairs, and washing the bay floors. Around 9:00 am, personnel participate in scheduled medical and/or fire training. This training can last up to 3-4 hours and will usually finish right before lunch. Lunch is scheduled between Noon and 1:00 pm. Working on individual areas of responsibility, conducting fire prevention bureau inspections, finishing any training or house chores that were not completed in the morning, conducting public education events and working out are just a sample of the activities that occur after lunch. Once all daily activities are completed, usually around 4:00-5:00 pm, personnel are free to read, study for classes, watch TV, workout, or go to bed. Although this is considered their personal time, they remain in the station and must be ready to respond to any emergency call. Any part of the daily schedule can be and often is disrupted by emergency calls. When this occurs, personnel will adjust the daily schedule to make sure all the necessary tasks are completed, if possible, before they go home the next morning.

Why do we see fire department crews shopping at the local stores?

Because the crews work a 24-hour shift, they will eat their lunch and dinner at their respective stations as a group. On holidays or various occasions, both stations will get together for a meal. Personnel pay for their food out of their own pockets and share the cost. At some point during the day, personnel from each station decide among themselves what they want for lunch or dinner that day and one of the crews will make a quick trip to the grocery store to purchase food for the shift. The cost of the meals is then divided between everyone that eats. Crews at the store remain in service to respond to calls during this time. Sometimes the crews will eat a meal together at one of our local restaurants. We allow this to keep them engaged with the City of Zion. They must remain in service and available to quickly respond.

Frequently Asked Questions

My smoke detector is chirping, what does that mean?

Most modern smoke detectors will chirp to alert you the batteries are low, you should replace the batteries and test your smoke detector. Smoke detectors can be purchased at any hardware or large commercial department store.

How often should I change the batteries in my smoke detectors?

We recommend you change the batteries in your smoke detectors every 6 months; an easy way to remember is to change batteries when you reset your clock for daylight savings time.

Does the Fire Department fill fire extinguishers or dispose of fire extinguishers?

The Zion Fire and Rescue Department does not fill fire extinguishers. If you have an extinguisher that needs refilling, you can find a local fire extinguisher business through the internet or yellow pages.

Can I burn leaves or have a recreation fire in my yard?

You cannot burn construction/demolition material, treated wood and/or lumber, grass, leaves, yard waste, rubbish or other combustible materials in the City of Zion at any time. The burning of fuels for legitimate campfire, recreational and cooking purposes, or in domestic fireplaces, is allowed provided that no garbage shall be burned in such cases. Any outside fire pit used for recreational fires shall be five feet in diameter or less and 25 feet from any structure or tree line. There shall be noncombustible materials (rocks, concrete blocks, brick or similar) to identify the perimeter or a manufactured fire pit may be used. For more detail on the Open Burning Ordinance, please visit www.cityofzion.com, Municipal Code, Section 34-58.

Does the fire department fill swimming pools?

Our apparatus must stay in service and ready to respond at all times. We cannot chance being committed to filling a pool and needing the vehicle, hose and water supply for a structure fire response.

Why are windows broken and holes cut in roofs by firefighters?

As a fire burns, it moves upward and outward. Breaking the windows and /or cutting holes in the roof, known as ventilating, stops the damaging outward movement and enables fire fighters to fight the fire more efficiently, resulting in less damage to structure in the long run.

What is the City's Insurance Services Office (ISO rating) for fire protection?

The City of Zion is currently rated as an ISO 3. The ISO rating is an evaluation of the fire department and its ability to provide fire protection based on training, staff, water supply, communications. An extensive survey is conducted and each area above is examined closely. After an analysis of the data is conducted, an ISO rating is assigned between 1 and 10, with 1 being the highest possible rating that can be achieved. Insurance companies may choose to take into account an ISO rating when establishing the cost of premiums for customers within a jurisdiction.

Can I get my blood pressure taken?

Stop by Fire Station One at 1303 27th Street and the firefighters will be able to take your blood pressure, free of charge. Please use the main door on the East side of station. You may also call (847) 746-4038 for more information or to schedule a time to come in.

To learn more about information in this annual report, fire department operations, or how we may be of assistance to you or your group please contact the Zion Fire and Rescue Department at (847) 746-4038.

www.cityofzion.com/fire-rescue-department