



HOLIDAYS

VEOLIA OBSERVES THE FOLLOWING:

New Year's Day

Memorial Day

Independence Day

Labor Day

Thanksgiving Day

Christmas Day

When your collection day falls on or after one of these holidays, it will be delayed by one day. If the holiday falls on a Sunday, the holiday will be observed on the following Monday therefore delaying pick-up by one day.

Please call our Customer Service Department with any questions about holiday collection schedules.

847-623-3870



Veolia Environmental Services

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REFUSE, RECYCLING, & YARDWASTE COLLECTION

For the City of Zion

**Customer Service
847-623-3870**

MON-FRI 8 - 5


PICK UP TIMES

Trash, Recycling, and Yardwaste must be set out for collection by 6:00 AM on your respective pick-up day. However, it is recommended to have it out the night before, no earlier than 5:00 PM.

APPROVED TRASH CARTS

Only the 90 gallon trash carts distributed by Veolia (as seen below) are approved for collection. Other containers are not approved and must be removed from service. Never place bags of trash on the ground. Property owners are subject to fines for the use of unapproved containers and trash on the ground and Veolia will not collect material not in the approved carts. Property owners must ensure that there are enough approved containers to manage a seven (7) day accumulation of trash. Container lids should close securely and not be impeded by the overloading of materials.





For information on obtaining an approved trash cart please call the City of Zion at 847-746-4000.

RECYCLING

Only the approved 18 gallon bins can be used for recyclable materials (as seen below). Recyclable material is collected on the same day trash is. Recycling bins are to be placed at the front of the property, either on the parkway or at the

curb, and never on the roadway. Items approved for collection are, but are not limited to: newsprint and inserts, magazines, telephone books, catalogs, junk mail, paper bags, cardboard (2' x 2' maximum size), glass



(all colors), plastics with imprints #1 through #7 on the bottom of the container, aluminum cans and clean foil, and tin or steel food cans. Please rinse out jars and cans before putting them out for collection. Also, ensure that heavier items are loaded on top of any loose papers to prevent them from blowing and littering your neighborhood.


For information on obtaining an approved recycling bin please call the City of Zion at 847-746-4000.

**BULK ITEMS**

Materials like carpeting and furniture will be collected with your regular trash service. Materials must be prepared properly to ensure collection. Carpeting must be cut and rolled into lengths of 4' or less, secured with tape or string, and not exceeds 50 lbs each. Large items such as sofa sleepers and console televisions are not included and require a special pick-up. Also, large amounts of trash resulting from a move-in or out, and eviction require a special pick-up. Call Veolia in advance to schedule.

YARDWASTE

Grass clippings, small twigs and branches, and leaves will be collected on the same day as your trash and recycling materials. Place these items in the same area where your trash is collected. Yardwaste must be properly prepared in either 32 gallon trash cans, clearly marked as "yardwaste" or biodegradable Kraft style paper bags. Twigs and branches can be in bundles secured with biodegradable string not exceeding 4' in length and fifty pounds in weight. Branches in excess of 4" in thickness cannot be collected. Yardwaste mixed with trash or in plastic bags will not be collected.

**BUILDING MATERIAL**

Materials resulting from remodeling and construction projects are not included with regular trash collection. A special pick-up is required and can be scheduled in advance with Veolia. Materials must be in bundles no longer that 4' in length, or either in 32 gallon cans or bags. Loose debris will not be collected.

WHITE GOODS (APPLIANCES)

These items (washers, dryers, refrigerators, and hot water heaters) will be picked up for no charge with a maximum of 4 items per pick-up. Please contact Veolia by Tuesday, 2:00 PM to schedule a Wednesday pick-up. Place at normal collection site.

PROHIBITED ITEMS

These items should never be put out for collection and will not be picked up by Veolia.

- Tires
- Car batteries
- Oils
- Solvents
- Liquids (paint in liquid form)
- Vehicle Parts
- Dirt, concrete, stone, gravel
- Propane and/or air tanks

Questions, scheduling of pick-ups and service issues can be handled by calling Veolia's Customer Service Department.

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